



RESIDENTIAL • COMMERCIAL • SAFETY / SECURITY • ANTI-GRAFFITI FILMS

Flat Glass Limited Warranty

FILM CARE

Avoid cleaning your new window film for at least 30 days.

Visual changes after installation are a normal part of the adhesive bonding process. When the haziness/milky look and water pockets have disappeared, the film is considered dry or “cured” and is safe to clean. (Depending on the product and weather conditions, it may take up to 60 days for the film to fully cure.) You may clean the inside surface with any normal household strength glass cleaner and a soft lint-free cloth.

DO NOT USE abrasive cleaners, industrial strength glass cleaners or other window cleaning tools that may scratch the window film. For best results, avoid cleaning in direct sunlight.

CURING PERIOD

After installation, you may notice a hazy/milky appearance when you look through the film. Water pockets may also develop as the film cures. This is to be expected and is caused by the barrier nature of the film. Complete dry-out should occur within 30-60 days depending on the amount of remaining installation solution, sunlight, humidity and heat directed upon the window.

Do not clean the film for at least 30 days or until it has completely dried out and cured.

HOW TO MAKE A CLAIM

In the event of any film failure, contact your dealer immediately to replace defective material. The installing dealer will submit the claim to us and receive appropriate credit.

In the event your independent dealer cannot be reached, contact our JWF office at: **Johnson Window Films, Inc.** Attn: Warranty Claims – 20655 Annalee Ave. Carson, CA. 90746 – fax: (310) 631-6628. We will assist in making arrangements for qualified warranty replacement. You will be required to provide a copy of your invoice from the installing dealer and a copy of this warranty.



Johnson Window Films

Manufactured by Johnson Laminating & Coating, Inc.
Carson, California USA

www.johnsonwindowfilms.com



100% SATISFACTION GUARANTEED POLICY

Congratulations! The installation of Johnson Window Films flat glass films will provide many years of comfort, energy savings and protection. **Residential interior applications come with a manufacturer's lifetime warranty, commercial interior applications come with a 10 year warranty, and all exterior applications are covered for 4 years.** Johnson Window Films flat glass films are warranted to the original purchaser against cracking, peeling, bubbling, delamination, or demetallization when properly installed and maintained on suitable surfaces of glass windows by an independent installer. Johnson Window Films' warranty is non-transferable and in the event the film fails to comply with the warranty terms as indicated, a Johnson Window Films dealer will replace the film at no cost to you.

WARRANTY LIMITATIONS

Warranty repair liability shall in no case exceed a value greater than the original invoice amount, nor shall warranty repair service be extended to anyone other than the original purchaser of the film. This warranty does not apply to glass breakage or seal failure conditions or damage due to improper care. Installing warranty replacement film will not renew or extend the original warranty coverage time periods.

With the exception of any warranties implied by state law as hereby limited, this warranty is exclusive and in lieu of all other warranties, agreements and similar obligations of Johnson Window Films, Inc., with respect to the repair and/or replacement of the film. Obtaining replacement window film as provided under this warranty is the exclusive remedy under this warranty. In no event shall Johnson Window Films, Inc., be liable in either tort or contract for any loss or damages whether direct, special, consequential or incidental arising out of the use of, or inability to use Johnson Window Films. Except to the extent prohibited by applicable law, any implied warranties, including the implied warranty of merchantability or fitness for a particular purpose, on these products is expressly limited in duration to the duration of this warranty.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusions may not apply to this warranty. No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of this warranty or to create or assume for Johnson Window Films, Inc. any other obligation or liability. This warranty gives you specific legal rights which may vary from state to state.

INSTALLATION INFORMATION

Must be legible and filled out completely to validate this Warranty.

Location	Square Footage
_____	_____
_____	_____
_____	_____
_____	_____

DEALER INFORMATION

NAME _____

PHONE NUMBER _____

STREET ADDRESS _____ SUITE/UNIT # _____

CITY _____ STATE _____ ZIP CODE _____

NOTE: This is a warranty form only and does not qualify as an invoice. Your dealer invoice is your proof of purchase and is required to validate this warranty. Write legibly and fill out completely.

Please keep this warranty form. It, combined with the original invoice, is your proof of purchase of Johnson products and must be presented with any claim!



Johnson Window Films
www.johnsonwindowfilms.com

THE ORIGINAL INVOICE FROM YOUR DEALER IS REQUIRED TO VERIFY YOUR PURCHASE. KEEP IT WITH THIS WARRANTY FORM TO FACILITATE VALIDATION OF FILM PURCHASE AND FILM TYPE.

WARRANTY TERMS

- Residential-Lifetime Limited Warranty – Interior Applications
- Commercial-10 Year Limited Warranty – Interior Applications
- Exterior Films-4 Year Limited Warranty – Exterior Applications
(Exterior metallized films must have edges fully sealed to validate coverage)

LIFETIME RESIDENTIAL LIMITED WARRANTY | INTERIOR APPLICATIONS

10 YEAR COMMERCIAL LIMITED WARRANTY

DaylightNatural™
(DN)

Sunset Bronze™
(SB)

Solar Silver™
(SS)

ScenicView™
(SV)

NightScape™
(NS)

Palisade™
(PD)

Architectural™
(MG, MBL, MGN, MGD)

Specialty Series™
(UVCLR, WHTFST, WHTOUT, BLKOUT)

Trident™
(SEC, S4 and S7)

4 YEAR LIMITED WARRANTY | EXTERIOR APPLICATIONS

DEFENDOR™
(AG)

Exterior metallized films below must have edges fully sealed to validate coverage.

DaylightNatural™ EXT
(DN50EXT, DN35EXT, DN20EXT)

Solar Silver™ EXT
(SS20EXT)

EXAMPLE:

Location	Square Feet	Film Type	Roll Number
South-side facing	158 sq. feet	DN 25	9081234-62-1

Film Type _____ Roll Number (MANDATORY) _____

_____	_____
_____	_____
_____	_____
_____	_____

CUSTOMER INFORMATION

NAME _____

PHONE NUMBER _____

STREET ADDRESS _____ SUITE/UNIT # _____

CITY _____ STATE _____ ZIP CODE _____

We often contact our customers to follow-up on your continued satisfaction.

VALIDATION

DATE _____ \$ _____
INSTALLATION TOTAL
(Attach dealer invoice to this warranty.)

X _____
CUSTOMER'S SIGNATURE _____ DATE _____

Johnson Window Films respects your privacy. We do not sell, rent, loan or transfer any personal information regarding our customers to any unrelated third parties. Roll numbers and customer signature are MANDATORY.